1-888-222-0077
Fax: 570-.282-3787
19 North Main Street, Carbondale, PA 18407

Town of Windsor
124 Main St
Windsor, NY 13865


Dear Town Secretary and Elected Officials,

I am writing to you today to bring to your attention an error we found while doing a self-audit of all our franchise agreements. When the new agreement was signed in 2022 by the Town of Windsor, the franchise fee was increased from $1 \%$ to $5 \%$. Unfortunately, that increase was not applied to our billing system.

The attached spreadsheet shows a breakdown of the amount that should have been collected versus what we actually collected. The period represents April 2022 through September 2023. We have not yet calculated the franchise fees for the fourth quarter of 2023.

We sincerely regret this oversight and offer our most humble apologies for any inconvenience this may have caused. Please feel free to call me if you have any questions at 570-282-6121 Ext. 215.

Respectfully,


Wendy Hartman
General Manager
Adams Cable Service

| ADAMSCABLE SERVICE |  |  |  |
| :---: | :---: | :---: | :---: |
| Town of Windsor Franchise Fee Audit (Agreement Signed 4/13/2022) |  |  |  |
| Date | Actual Fee | Amount Paid | Difference Owed |
| Apr-22 | \$2,866.75 | \$573.35 | \$2,293.40 |
| May-22 | \$3,017.55 | \$603.51 | \$2,414.04 |
| Jun-22 | \$2,978.25 | \$595.65 | \$2,382.60 |
| Jul-22 | \$3,017.00 | \$603.40 | \$2,413.60 |
| Aug-22 | \$2,960.80 | \$592.16 | \$2,368.64 |
| Sep-22 | \$2,970.45 | \$594.09 | \$2,376.36 |
| Oct-22 | \$2,898.55 | \$579.71 | \$2,318.84 |
| Nov-22 | \$2,857.50 | \$571.50 | \$2,286.00 |
| Dec-22 | \$2,832.15 | \$566.43 | \$2,265.72 |
| Jan-23 | \$2,747.45 | \$549.49 | \$2,197.96 |
| Feb-23 | \$2,748.10 | \$549.62 | \$2,198.48 |
| Mar-23 | \$2,709.75 | \$541.95 | \$2,167.80 |
| Apr-23 | \$2,754.25 | \$550.85 | \$2,203.40 |
| May-23 | \$2,771.10 | \$554.22 | \$2,216.88 |
| Jun-23 | \$2,888.95 | \$577.79 | \$2,311.16 |
| Jul-23 | \$2,919.95 | \$583.99 | \$2,335.96 |
| Aug-23 | \$2,898.95 | \$579.79 | \$2,319.16 |
| Sep-23 | \$2,848.30 | \$569.66 | \$2,278.64 |
| Totals | \$51,685.80 | \$10,337.16 | \$41,348.64 |

